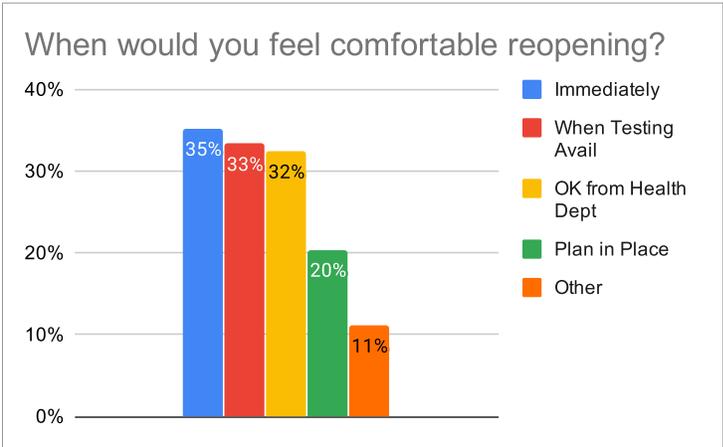
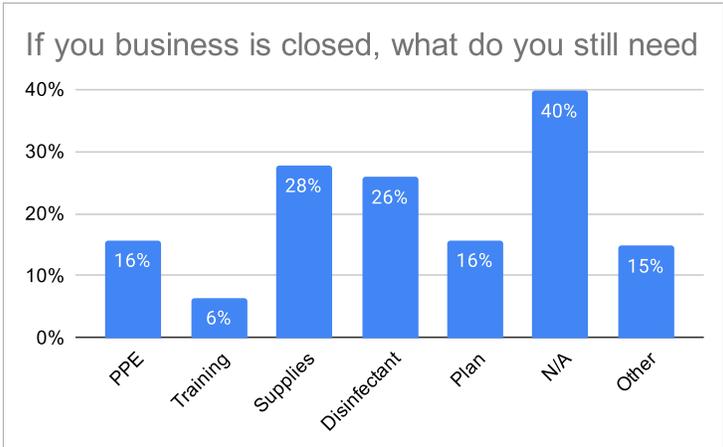
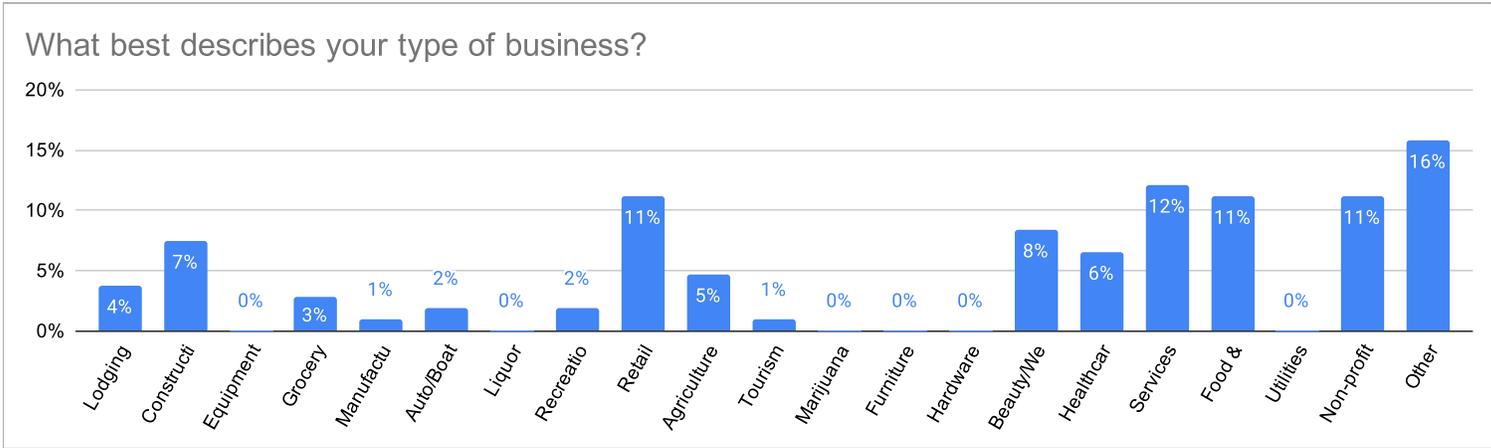
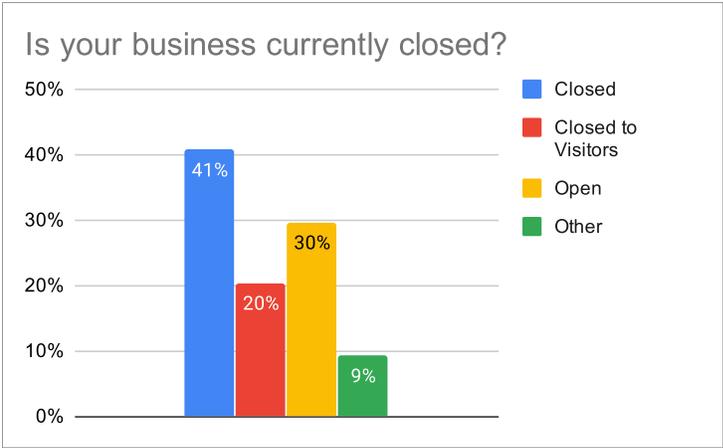
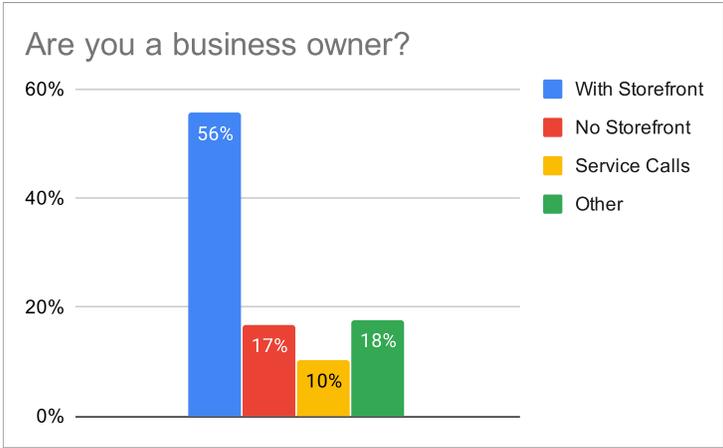
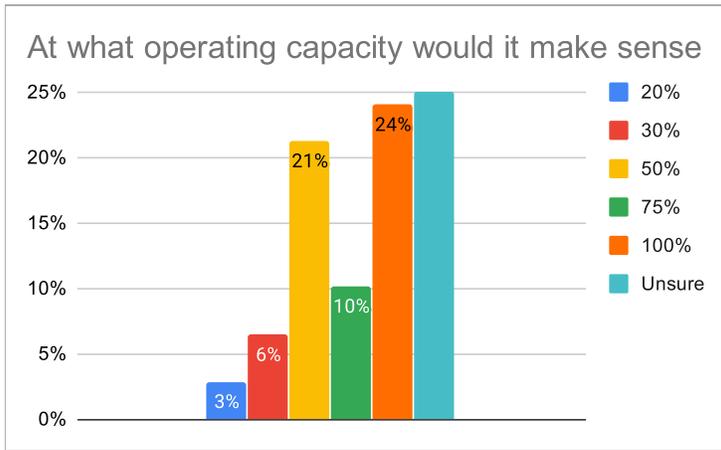
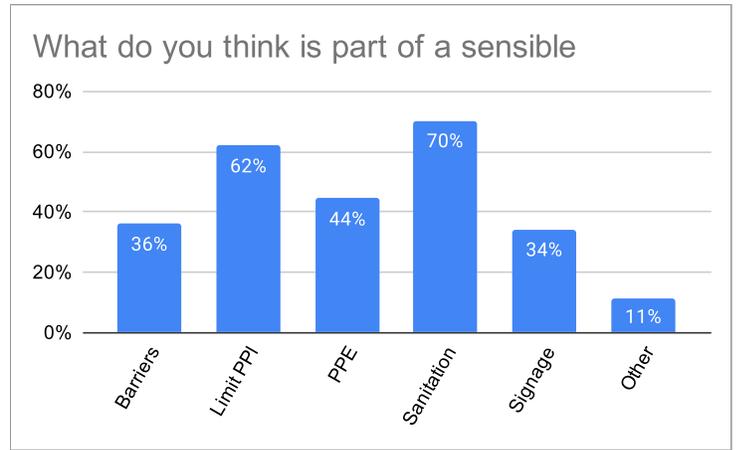
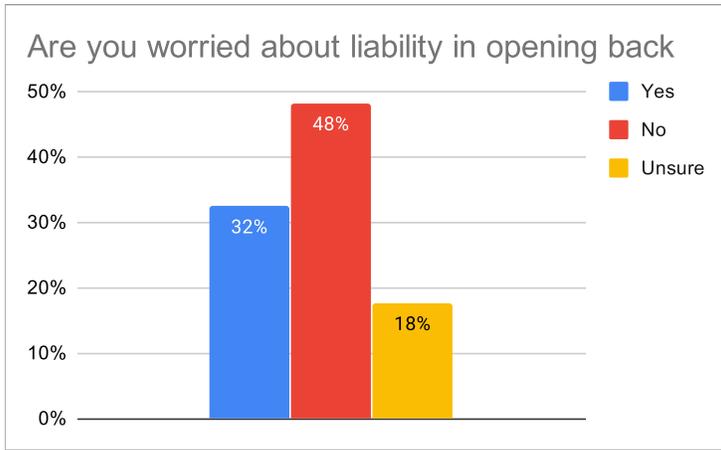


Business Reopening Survey

Updated as of: 4/27/2020 19:00:00
 Responses: 108





Worries

That people will not feel safe to come back and do in person classes. That there is not enough physical space to hold classes safely.
Having the finances to fully restock our inventory. Being 'ready' to reopen and doing in properly.
Endangering employees
Employee safety - can't control customer actions or if they are ill. If an employee becomes ill the entire business would have to shut down.
All of the above. Most urgent are necessary supplies and a plan. Some staff need child care and if this is available they won't be able to return to work.
I don't have any concerns. People should just use their common sense and stay home if sick.
As a gallery we see many summer travelers. It is also a small space for people to be in and will be hard to maintain social distancing. Also be a retail store people will be constantly touching the items in the store.
No customers!
Someone entering who is infected without knowing it. We have a small space and it is seldom crowded but personal in nature.
History, and science show us that the 2nd wave of covid-19 will likely be worst than the first. My concern is that our commissioners and city are not paying attention to this fact, will not enforce masks / social distancing (as they already have not at all during the stay at home order) putting both the community and business owners at risk.
COVID-19 sanitation plan and having masks for clients.
Tourists coming in that are asymptomatic.
Just getting the dining room opened to at least 50 %

My biggest concerns had to do with customers. I have an antique store and we also carry a lot of locally made items. With the layoffs in the other business shutdowns are items are more Comfort items than necessities. I worry that with the current economic situation with people not had he had jobs in the last five or six weeks and people just slowly getting back into it that my business is going to suffer because people are going to be worried about spending money on the things they need to put food on your table and keep their heat on rather than coming out and purchasing I want items that I need items. I also worry about what will happen this summer with our tourist for a heavily tourist dependent area and with the rest of the states being closed I worry about whether we'll have enough to risk to support our businesses
Not concerned.
WITHOUT TESTING, IT IS IMPOSSIBLE TO KNOW WHO IS SPREADING COVID. WE DON'T WANT TO CONTINUE OR WORSEN THE SITUATION- IT'S BAD ENOUGH ALREADY. THE HEALTH & SAFETY OF AMERICANS SHOULD COME FIRST. IF PEOPLE BECOME ILL- WHO EXACTLY WILL BE ABLE TO GO TO WORK???
LACK OF CUSTOMER BASE
It's too soon to open non essential businesses
I am not a business owner. I am concerned with a spike in COVID19 cases in our county once we reopen. I get the economy and jobs, but don't human lives count for something?
The health and safety of our clients, volunteers and staff
No work because everything isn't open
I am more concerned about the policies others business will follow that will then effect customers coming to my office.
With community wide reopening it feels much more vulnerable to some Of my staff.
It has been so much easier to operate safely with people aware and concerned- don't want to go back to free for all immediately My employees or myself getting it. Or also passing it onto any of my customers.
Covid-19 should be 75% under control
People getting infected; widespread of covid/round two; liability
I don't believe the peak has happened. The county needs to work closely with the health department and hospital. The county needs to respect Colorado law. Businesses need to reopen with minimum inside impact and continue doing curbside. Customers need to wear masks as well as all employees. Businesses who have never had to close should have a minimum on the number of customers in the business at one time.
how long it is going to take to get the economy up enough for businesses to survive.
just wait....you'll see.
Safety - both public and my own.
Groups of people gathering and causing a spread in the virus if they don't know they have it.
Contact with people who may have the virus. Traveling to deliver products in area and beyond.
Infecting participants and/or speakers during our seminars and tours.
trying to catch up with bills
That business will be non compliant. That some workers will take seriously while others do not impacting the whole workplace. I worry that there will not be enough sanitation supplies.
My biggest concern about reopening is keeping myself and my clients safe. I work in a personal services industry (massage therapy) which requires hands-on contact with individuals in a closed room for extended periods, along with strict protocols for sanitization between sessions. If healthcare providers in full PPE are becoming infected by the coronavirus, how does the general public stand a chance in staying healthy in situations where services such as massage therapy, esthetics and cosmetology are provided?
Being infected and putting my employees at risk
2 soon when the cases are high near 2 us
That if the county rushes this it will be even worse to close down a second time
I rely on the OTHER businesses to be open for mine to be effective.
Exposing myself or others to Covid19
Having the other dealers on the same page, with the same plan.
Contamination from face-to-face meetings with customers.
I do not have the concerns based upon convenience stores, grocery stores, marijuana shops and liquor stores operating at full operational status!
The invisible virus - I don't know who will be a carrier and who will not.
If the area is not 100% up and running people will not travel to our area and we are a tourism business that depends solely on visitors coming to our area to recreate.

We are able to do more business out the front door to go orders then opening our restaurant at 50% capacity and staffing it. We have unlimited seating right now because it's all to go orders, without 100% capacity it's not worth it for us it open up back up, even then is it worth the risk of infection to do so???
Theaters and auditoriums face special challenges, we hope to get some specific guidance. Perhaps all the theaters, auditoriums and performance venues can get a working group together for Montezuma County
I am mostly worried about an uptick in illnesses. I worry about the safety and health of our community.
Opening too soon will allow covid19 to spread even more. I do not feel like we have seen the peak here in Montezuma County yet.
Keeping the customers from riding together to come to the course. Once they are at the course, they have plenty of room to spread out.
Safety of employees and customers
That if reopening doesn't happen soon, there will be no economy left
Making patients feel comfortable being outside of their homes.
Gathering spaces are the highest risk spaces for transmission of COVID. At WildEdge we are a gathering space. Opening at limited capacity, while good for the community's moral, will not be good for the bottom line, and may not be sustainable financially. That is my biggest concern about reopening.
getting paid from customers that don't have current incomes
people need to be able to go on vacation financially and feel safe to do so
Having any business
Getting sick and then having to close for weeks and cost of disinfecting facilities
Danger to staff, customers. And the community we serve
Government regulations and interference that continue to cripple small businesses while playing favorites and giving full advantage to mega corporations.
Having to close again later
I have no concerns. Open now. I'm concerned about the small businesses that are closed. They cannot continue to be closed and/or open with strict guidelines that cost money. YES, we need to be safe but we have to use common sense.
labor vs. revenue, safety of patrons and employees, variance in public awareness/acceptance of our guidelines
The risk of spreading covid due to the number of people visiting.
The safety and well-being of our staff and community.
The safety of our employees. Being a business that relies on summertime traffic, keeping safe distance from each other would be highly important.
We are open for travelers but have concerns about where our lodging guests may have been prior to staying with us and how well they practice all safe health protocols.
With the lack of testing, having someone claim COVID-19 but not really having it.
Getting enough business without tourists this summer
Increased risk of contracting COVID. I want to maintain a workable solution that keeps my workers safe, not lose a lot of business, and not have my bank account drained.
Safety! Lack of respect to new procedures.
supply of disinfectants
safety and not bringing the virus home
Public perception
People are overly panic stricken
Public still being too afraid to come.
The damage that has been done to my clientele because of the false fears that have been imposed upon them.
Customers that are sick need to continue to stay home whether they have a cold, the stomach flu, just being sick stay home. If they stay home then other people are less likely to get the sickness of that person. I also think that business that people use items ie shopping baskets, gas pump nozzles should try to keep those items clean. I know that they can't clean each time someone used them but at times clean them
People coming from outside of the county without PPEs and not practicing social distancing. And not being able to get enough supplies to protect employees and others.
COVID-19 sanitation plan and having masks for clients.

Changes to Business model?

yes, more online classes. more one on ones. scheduling so people are not gathered in waiting room.
We have changed by offering curb side service and delivery and intend to continue to offer them. We will change what we need to as we move forward to save our business.
We will probably not allow clients in our office
We have considered eliminating dine in completely.
Yes, we won't allow for walk ins without prior screening. Limited footprint. Disinfecting plan. Telecommunications as a first option. Limited to essential staff only.
No. Would make sense to still do curb side for people who wish to still stay at home.
I was considering selling my artwork online before the virus anyhow so that's definitely a route I will be pursuing.
We sell on line anyhow. Not sure about how and when we will open.
Yes, I plan to do more live sales, finish my website and offer curbside pick up of orders.
For now, only one client in Salon at a time. Spacing clients apart enough to completely sanitize between.
Yes, we are developing a website and developing a sanitation plan before we reopen.
As of now I have no intention of changing the business model there are only certain of our items that we can sell online with the thought of sending them away from the area. We already used online sales through our Facebook page through other online sites we will continue to do this. Right now our situation is one where you take an idea throw it up against the wall and see if it sticks.
I have changed my business model to online; however, my business works better face-to-face in person either in my home or the customer's home.
Possibly so. May not use our store front as a vehicle to sell our products; may move to a mobile system only. Lack of business revenue will force us to change our function because of insurance costs.
Only willing to do work on an empty house
Absolutely. We are starting to plan for a larger online presence with our products and our nonprofit mission oriented programming
Continue with curbside.
Not sure what we will do with cafe. We change game plan every other day...
Yes. Jobs must be safe for employees and customers. PPE is used and jobs that can't be safely done are rescheduled for the future.
Not really; already changed it to a hybrid telehealth platform
No. I have put safety measures in place and will continue to expand on them and create new safety measures
we have and will continue to change and improve operations.
My online business has is up 314% YTD
More services provided at a distance (phone, internet).
Limit cash handling. Disinfecting. PPE. Order and pick up window separate. Line on floor for social distancing
Yes we are currently selling online as well as offering delivery and curbside pickup
Looking into having speakers make videos of themselves and providing these to participants to watch on their own time rather than holding live seminars.
In addition to having access to PPE (which is unavailable to anyone but healthcare providers) and following normal sanitization procedures, the only way I can think of to change my business model for the safety of myself and my clients is to shorten the length of my appointments and/or move sessions to an outside makeshift "office."
No, we already leverage technology to work remotely with our clients and very little will change as a result of COVID-19
We already have. We have lost 50% of our customers (restaurants) and have pivoted to online sales to consumers with farm pickup and home delivery
Online delivery of my product to supplement a smaller route delivery program.
I might be able to do some telehealth but it can be hard to get reimbursed for that. Working on having appropriate PPE and disinfectants, procedures for entering and exiting clients homes.
Add additional sanitation and sterilization procedures (ex: disinfecting doorknobs in entry way and chairs, minimizing number of patients in the waiting room, etc).
Looking at adding online purchase options
Moving to highlighting out the door sales, and potentially limiting days we are open for full service until we can be at 100% capacity.

My business is literally "HANDS-ON". I'm a professional massage therapist and the social distancing will be impossible. However - I will wear a face mask, my office is sterilized, I wash my hands constantly, and I will require my clients to wear a mask as well. I can't give a massage on-line - wish I could.
no m business is a face to face service I watch dogs and do training
Reducing occupancy, staggered schedules
Right now we have people call with questions to see if we can assist them over the phone or via e-mail to limit the number of people coming in. We may keep this in place for quite awhile
There may be more take out offered.
We have changed our sign-in procedure so that golfers do not have to touch the table to sign-in. Pay envelopes and score cards are in a rack whereby you do not need to touch other materials. Pencils have been put in a dispenser where only one pencil is taken out at a time without touching the others. We are closing the porta-potties. We will not have golf carts until we have a way to clean them after each use and monitor the number of people on a cart.
We may try to open by appointment only, but our business is a tactile experience, we depend on tourist traffic and we teach classes, so we do not expect this to be very successful.
We will clean our facilities etc. more than our usual once per day and offer guests the ability to check in over the phone if they wish to do so. We will provide our workers with PPE so that they are covered.
Yes, currently underdevelopment.
I am trying to learn how to make an income from a online business that hopefully can help us personally with income and also fund raise for Covid-19 health workers, essential workers & businesses and science and supplies to help rid our world of this pandemic and help protect us from future pandemics. We need people, businesses and government to support a new healthy world normal.
less group meetings - keep to individual offices and stagger office time
Partially. We have limited clients in the office, keep 6 foot social distance and sanitize counter/door knobs after each client.
Possibly limiting registrations or using a form of physical distancing.
We are providing more online engagement opportunities, and expanding our distance learning tool kit.
We will continue to build an online presence. We will limit numbers of people allowed in the store for awhile. We may permanently eliminate employee positions.
Will have to change our business model to roll with the likely impact on number of people allowed inside, an expectation for more to go ordering. Also expanding our product selection to widen our base appeal.
Yes, allowing only 1 customer at a time and using scheduled and appointment based visits only.
yes, we will operate as a restaurant only on weekends, and only in open and outdoor spaces.
Don't know yet
I did as soon as governor's shelter in place order went into effect. Went from 6 days a week, breakfast and lunch, to 7 days a week breakfast, lunch and dinner. This was done to spread staff out so they could maintain their hours and income.
Start online and curbside sales.
Offer more services by phone and through drive-up
We have devised a re-opening strategy which includes employee safety as well as patron safety. Enhanced sanitation procedures mandatory for all who enter. We have added online resources, however, is only about 5% of our services.
No, not really. Maybe add some online selling.
Yes. And has changed already. Appointments only. Stay remain their vehicle. Wear PPEs. Disinfecting. No direct contacting with people.
For now, only one client in Salon at a time. Spacing clients apart enough to completely sanitize between.